

# Privacy Policy

Your privacy is important to Cobra Water Well Drilling, LLC (“We,” “Us,” or “Cobra”) and that’s why we have this Privacy Policy that covers how we collect, use, maintain, and disclose information of users (“User” or “You” or “Your”) of the <https://www.cobrawaterwell.com> website (“Site”).

This privacy policy applies to the Site and all products and services offered by Cobra.

---

## Personal Information

Personal information is data that can be used to identify or contact a single individual.

We collect personal information from Users when they voluntarily provide to us. Users may refuse to submit personal information, though it may prevent them from engaging in certain site features. We may collect information from users in a variety of ways, including, but not limited to when a User visits our Site, fills out a form, and requests a quote on services or products made available on our Site.

Users may be asked for, when appropriate: their name, mailing address, email address, phone number, and credit card information.

## Non-Personal Information

We also collect data in form that does not, on its own, permit direct association with a specific individual. We may collect, use, transfer, and disclose non-personal information for any purpose. Non-personal information may include browser name, type of computer, and technical information about a Users’ means of connecting to our Site.

## Cookies and Other Technologies

Our Site may use “cookies” to remember personal information and enhance User experience. Our goal in these cases is to make the experience more convenient and personal for each User. However, a User may choose to set their browser to refuse cookies, or to alert you when cookies are being sent. If they do so, some parts of the Site may not work properly.

## How We Use This Information

Cobra collects and uses personal information for the following purposes:

- *To Improve Customer Service*  
Your information helps us effectively respond to your customer service request and support needs.
- *To Improve Our Site*  
We continue to improve our Site and services based on customer feedback.
- *To Process Transactions*  
We may use the information that Users provide to use in order to fulfill an order placed by the User. We do not share this information with Third Parties except to the extent necessary to complete the provided service.
- *To Send Periodic Emails*  
The email address that Users provide to us will only be used to send them information and updates pertaining to their order. It may also be used to respond to inquiries, and/or other questions or requests.

## How We Protect Your Information

We have adopted appropriate data collection, storage, processing practices, and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information, password, transaction information, and data stored on our Site.

Sensitive data and private information is transferred over an SSL secured connection and is encrypted and protected with digital signatures.

## **Changes to this Privacy Policy**

Cobra has the discretion to update this policy at any time. Any revision of this privacy policy is indicated with a date of change in the top right corner of the page. Any revisions are effective upon posting. If you do not agree to this policy, please do not use this Site. We acknowledge and agree that your

## **Acceptance of the Terms**

By using this Site, you signify to acceptance to this Privacy Policy and Terms of Use. If you do not agree with this policy, please do not use our Site. Your continued use of the Site following posted changes to this policy confirms your acceptance to those changes.

---

## **Contacting Us**

If you have any questions about this Privacy Policy, user information, or have any concerns or complaints, please feel free to contact us.

Cobra Water Well Drilling, LLC

Phone: (979) 421-6136

Email: [cobrawaterwell@gmail.com](mailto:cobrawaterwell@gmail.com)

Cobra Water Well Drilling, LLC, 7225 Hwy 105, Brenham, Texas, 77833